# ESG Performance Index 2020





#### 2020 Algonquin ESG Performance Index

Summary <sup>1</sup>	2020	2019	2018	2017		
Environment						
	Scope 1	2,133,528	2,749,976	2,837,896	3,179,210	
Greenhouse gas (GHG) emissions (	(Mt CO <sub>2</sub> e) Scope 2	50,247	42,830	42,834	41,107	
	Intensity (CO2e/Revenue)	0.0013	0.0017	0.0017	0.0021	
	MWh consumed / MWh generated	1.13	1.29	-	-	
Energy intensity ratios (see page 21)	MWh consumed / \$ revenue	0.007	0.009	-	-	
	MWh consumed / customer connection	11.66	14.54	-	-	
	Water delivered	73,130	57,533	59,897	63,992	
Water and wastewater utilities (ML)	) Withdrawal	69,033	54,046	68,581	64,586	
	Discharge	26,188	-	-	-	
Social						
Total number of employees	Total number of employees		2,467	2,265	2,241	
	Board	33.3%	33.3%	33.3%	33.3%	
Female representation	Executive team	37.5%	37.5%	25%	12.5%	
remaie representation	Leadership roles <sup>2</sup>	32.2%	32.7%	32.1%	26.0%	
	Workforce	32.8%	31.5%	32.0%	31.2%	
	Fatalities	0	0	0	0	
Health & safety	Lost time injury rate (LTIR)	0.04	0.04	0.18	0.41	
	Recordable injury rate (RIR)	0.90	1.27	1.76	2.78	
Service delivery and reliability	System Average Interruption Duration Index	115.92	218.96	139.20	147.72	
Service delivery and reliability	System Average Interruption Frequency Index	1.01	1.36	1.27	1.36	
Community investment (\$USD milli	ons)	18.1	19.0	17.9	15.6	
Governance						
Incidents of corruption		0	0	0	-	
Legal actions for anti-competitive	practices (see page 18)	1	0	0	-	
Incidents of violations involving righ	nts of indigenous peoples	0	0	-	-	
Substantiated complaints received	d regarding customer privacy	0	0	-	-	

<sup>1</sup>See footnote 2 for scope of disclosure.

 $^{2}$  See pg. 12 and footnote 16 for how Algonquin defines "Leadership roles".

Operational metrics <sup>3 4 5 6</sup>	2020	2019	2018	2017	
Utility connections					
Electricity	306,000	267,000	266,000	265,000	
Natural gas	371,000	369,000	338,000	337,000	
Water and wastewater	409,000	168,000	164,000	160,000	
Total	1,086,000	804,000	768,000	762,000	
Energy delivered to our customers					
Electricity (GWh) – Regulated (retail)	5,892	6,433	6,524	5,843	
Electricity (GWh) – Unregulated (contractual agreements)	5,046	4,749	4,657	4,541	
Total electricity (GWh)	10,937	11,182	11,181	10,384	
Total electricity (PJ)	39.4	40.3	40.3	37.4	
Natural gas (PJ)	45.6	37.9	36.5	32.0	
Total (PJ)	85.0	78.1	76.8	69.3	
Water and wastewater services provided to our customers					
Water provided (ML)	73,130	57,553	59,897	63,992	
Wastewater treated (ML)	9,596	8,850	8,638	8,426	

<sup>&</sup>lt;sup>3</sup> Scope of disclosure: Unless explicitly notes, annual data herein is presented for the fiscal year beginning on January 1 and ending on December 31 of the specified year, and data reflecting a specific point in time is given as at December 31 of the specified year. Unless explicitly noted, data does not include 2020 acquisitions; ESSAL (Chile) closed October 2020, and Ascendant (Bermuda) closed November 2020. Data that does include acquisitions only includes months for which subsidiaries were under Algonquin's operational control.

<sup>&</sup>lt;sup>4</sup> Operational metrics disclosed on page 3 and 4 include 2020 acquisitions.

<sup>&</sup>lt;sup>5</sup> Disclosure interpretation: "0" is used when value of data is equal to zero. "-" is used when data is unavailable. Data is left blank when historical data is not applicable.

<sup>&</sup>lt;sup>6</sup> All monetary values in United States dollars unless otherwise stated.

Operational metrics (continued)	2020	2019	2018	2017	
Electricity generation capacity (MW) <sup>7</sup>					
Coal <sup>8</sup>	0	213	213	213	
Natural gas	1,496	1,496	1,496	1,496	
Diesel <sup>9</sup>	140	0	0	0	
Wind	1,302	1,101	1,101	1,026	
Hydroelectric	134	134	134	134	
Solar	258	230	165	90	
Total	3,329	3,173	3,108	2,958	
Renewable energy total	1,693	1,465	1,400	1,250	
Renewable energy portfolio	51%	46%	45%	42%	
Net electricity generated (GWh)					
Coal <sup>8</sup>	0	823	841	987	
Natural gas	4,635	4,086	4,380	3,901	
Diesel <sup>9</sup>	85	0	0	0	
Wind	3,833	3,652	3,623	3,660	
Hydroelectric	543	567	586	624	
Solar	404	349	324	208	
Total	9,499	9,477	9,754	9,380	
Renewable energy total	4,779	4,568	4,533	4,492	
Renewable energy portfolio	50%	48%	46%	48%	

<sup>&</sup>lt;sup>7</sup> MW capacity is based on installed generator nameplate capacity.

<sup>&</sup>lt;sup>8</sup> Algonquin's sole coal-fired power plant closed in March 2020.

<sup>&</sup>lt;sup>9</sup> Acquisition of Ascendant introduced 140MW of diesel-powered generation.

Operational metrics (continued)	2020	2019	2018	2017	
Customer satisfaction					
JD Power CSAT Score <sup>10</sup>	686	665	642	683	
Percentage of customers interviewed	25%	-	-	-	
Energy reliability					
SAIDI - System Average Interruption Duration Index (minutes)	115.92	218.96	139.20	147.72	
SAIFI - System Average Interruption Frequency Index (rate)	1.01	1.36	1.27	1.36	
CAIDI - Customer Average Interruption Duration Index (minutes)	114.77	161.24	109.61	108.62	
Electricity transmission and distribution					
Length of transmission lines (km)	2,279	2,287	2,128	2,028	
Length of distribution lines (km)	13,616	13,383	11,932	11,696	
Transmission losses in percentage	2.90%	2.87%	2.97%	2.98%	
Distribution losses in percentage	4.20%	4.43%	4.32%	4.46%	
Natural gas transmission and distribution					
Length of transmission lines (km)	20	21	18	18	
Length of distribution lines (km)	13,486	12,276	11,641	11,690	
Leakage rate in distribution infrastructure	0.0146	0.0098	0.0128	0.0119	
Water utility water mains and sewer pipes					
Length of water mains (km)	3,208	3,976	3,594	3,522	
Length of sewer pipes (km)	980	1,037	1,034	953	

<sup>&</sup>lt;sup>10</sup> Algonquin's JD Power Customer Satisfaction (CSAT) score is calculated internally based on JD Power CSAT scores for each of Algonquin's individual utilities. Scores are consolidated into an enterprise-wide value based on a customer connection weighting.

<b>Operational metrics</b> (continued)	2020	2019	2018	2017	
Cybersecurity					
Substantiated complaints received concerning breaches of customer privacy	0	0	-	-	
Identified leaks, thefts, or losses of customer data	0	1	-	-	
Economic value generated and distributed (\$USD millions)					
Economic value generated (EVG) - Revenue Economic value distributed (EVD)	1,849.9	1,806.2	1,809.8	1,585.4	
Operation Costs	740.6	667.9	695.9	650.4	
Employee wages and benefits	294.7	259.9	242.8	227.5	
Payments to providers of capital	453.1	376.4	329.7	302.3	
Payments to government (US and Canada)	5.6	14.5	9.7	8.6	
Community Investments	0.8	1.0	1.0	1.8	
Economic value retained (regulated)	241.9	199.1	296.4	222.7	
Economic value retained (unregulated)	113.1	106.5	89.7	51.8	
Total economic value retained	355.1	305.7	386.1	274.5	
Community engagement					
Operations with local community engagement	100%	100%	-	-	
Payments under community contribution agreements, land rentals, or municipal taxes (\$USD millions)	18.1	19.0	17.9	15.6	
Hours volunteered by employees (based on Liberty Days used)	3,375	5,499	-	-	

Norkforce and social indicators <sup>11</sup>		2020	2019	2018	2017	
lealth and safety <sup>12</sup>						
Vork-related injury						
Fatalities from work-related injury	Employees	0	0	0	0	
Fatalities norm work-related injuly	Non-employees	0	0	0	0	
Recordable injuries	Employees	22	31	40	61	
Recordable injunes	Non-employees	2	3	0	0	
Recordable injury rate (RIR)	Employees	0.85	1.27	1.76	2.76	
Recordable injury rate (RiR)	Non-employees	-	_	0	0	
		The primary work-re	lated injuries identified	for employees in 202	0 are muscle	
	Work-related injuries included:	: strains, cuts, and abrasions. The primary work-related injuries identified for non-				
		e	employees in 2020 are	arc flash burns and b	oroken bones.	
High-consequence work-related injuries	Employees	1	1	4	9	
	Non-employees	2	3	0	0	
	Employees	0.04	0.04	0.18	0.41	
Lost time injury rate (LTIR)	Non-employees	-	_	0	0	
Near miss reporting rate (NMRR)		32.97	27.75	23.85	30.28	
		Identified through jo	bb safety analysis and	pre-job inspections, p	primary high-	
		consequence work-re	elated injuries include e	electrical shocks, falls	from heights,	
Work-related hazards pos	ing high-consequence injury risk:	and "struck against" inju	iries. High-consequenc	ce work-related injurie	es included in	
		this reporting period	are potential for electr	ric shock or burn and	manual work	
				with ergonor	mic stressors.	
		Algonquin's injury elimi	nation/mitigation strat	egy follows local activ	on plans and	
Injury	elimination / mitigation strategy:	a 5-year occupational	nealth and safety plan	following the hierarch	ny of controls	
				n	nethodology.	
Total hours worked (employees)		5,204,161	4,886,529	4,845,080	4,418,636	

<sup>&</sup>lt;sup>11</sup> Employees in Bermuda and Chile are not represented in any metrics with the exception of total employee count.

<sup>&</sup>lt;sup>12</sup> Algonquin does not have total hours worked by contractors and cannot normalize OH&S metrics. Algonquin will be seeking to improve OH&S disclosure for contractors.

Health and safety (continued)	2020	2019	2018	2017			
Work-related ill health							
Establitica fuere construction al state of ill be established	Employees	0	0	0	0		
Fatalities from work-related ill health	Non-employees	0	0	0	0		
	Employees	0	1	0	0		
Recordable work-related ill health cases	Non-employees	0	0	0	0		
		Identified through job safety analysis and pre-job inspections, primary work-					
Work-I	related hazards posing ill health risks:	related hazards posin	ed hazards posing ill-health risks include soft muscle injury and chemical				
		exposure. Z	ero work-related ill hea	alth injuries were repo	orted in 2020.		
		Algonquin's injury elimin	ation/mitigation strate	egy follows local actio	on plans and		
In	jury elimination / mitigation strategy:	a 5-year occupational h	ealth and safety plan f	ollowing the hierarch	ny of controls		
				n	nethodology.		
Workers covered by an EHS manageme	nt system						
Employees and non-employees covered by	EHS system	100%	100%	100%	100%		
Employees and non-employees covered by	internally audited EHS system	100%	100%	100%	100%		

5%

5%

Employees covered by externally audited EHS system<sup>13</sup>

2%

5%

<sup>&</sup>lt;sup>13</sup> Only Algonquin employees are included in this metric.

Employee demographics		2020	2019	2018	2017	
Number and geographical location	on of employees					
	Permanent	500	339	299	276	
Canada	Temporary	21	17	14	16	
	Permanent	2,113	2,103	1,941	1,940	
United States	Temporary	15	8	11	9	
Bermuda		341				
Chile		439				
	Total Algonquin / Liberty workers	3,429	2,467	2,265	2,241	
	Algonquin / Liberty employees	72.6%	87.4%	93.9%	96.6%	
	Non-employees	27.4%	12.6%	6.1%	3.5%	
Age cohorts						
	< 30 years	11.5%	10.9%	11.3%	9.8%	
Age ranges	30-50 years	52.4%	48.6%	48.1%	47.8%	
	> 50 years	36.1%	40.5%	40.7%	42.3%	
Average age (years)						
Female employees		45	46	44	45	
Male employees		45	46	45	45	
	All employees	45	46	45	45	

Employee demographics (cor	ntinued)		2020	2019	2018	2017	
Gender and employment cat	egories						
	0.(()	Female	42.7%	42.2%	43.2%	41.7%	
Employee function by gender	Office	Male	57.3%	57.8%	56.8%	58.3%	
Employee ranction by gender	Field	Female	3.3%	6.7%	6.3%	7.0%	
	Field	Male	96.7%	93.3%	93.7%	93.0%	
	Senior managers and above <sup>14</sup>	Female	32.2%	32.7%	32.1%	26.0%	
Employee level by gender -	senior managers and above	Male	67.8%	67.3%	67.9%	74.0%	
	1	Female	35.8%	31.3%	31.4%	32.7%	
	Junior managers <sup>15</sup>	Male	64.2%	68.7%	68.6%	67.3%	
Age and employment catego	ries						
		< 30 years	11.2%	10.2%	9.0%	6.4%	
	Office	30-50 years	52.5%	48.5%	46.0%	44.8%	
Frankay as function by and		> 50 years	36.2%	41.3%	45.0%	48.9%	
Employee function by age		< 30 years	12.3%	10.1%	7.7%	6.3%	
	Field	30-50 years	52.0%	48.1%	48.6%	45.0%	
		> 50 years	35.7%	41.8%	43.6%	48.7%	
		< 30 years	0%	0%	0%	0%	
	Senior managers and above	30-50 years	49.7%	41.4%	38.7%	32.7%	
		> 50 years	50.3%	58.6%	61.3%	67.4%	
Employee level by age		< 30 years	2.8%	2.7%	2.1%	1.1%	
	Junior managers	30-50 years	59.9%	51.1%	48.2%	42.5%	
		> 50 years	37.3%	46.2%	49.7%	56.4%	

<sup>&</sup>lt;sup>14</sup> "Senior managers and above" refers to employees in the following job levels: executive, senior vice president, vice president, president, senior director, director, and senior manager.

 $<sup>^{\</sup>rm 15}\,{}^{\rm \prime \prime}{\rm Junior}$  managers" refer to employees in the following job levels: manager.

Employee demographics (continued)		2020	2019	2018	2017	
Collective bargaining agreement coverage						
Percentage of employees who are salaried		73%	71%	69%	68%	
Percentage of employees covered by collective bargaining ag	reements	27%	29%	31%	32%	
Gender and self-identification						
Female		32.8%	31.5%	32.0%	31.2%	
Male		67.2%	68.5%	68.0%	68.9%	
Self-identified minorities		9.8%	8.3%	6.7%	0.1%	
Self-identified veterans		2.0%	1.7%	1.9%	1.3%	
Self-identified employees with disability		0.5%	-	-	-	
Gender and employment contract						
Pormanent employage	Female	857	778	708	684	
Permanent employees	Male	1,756	1,664	1,532	1,532	
	Female	13	7	12	3	
Temporary employees	Male	23	18	13	22	
Gender and employment type						
	Female	865	779	714	683	
Full-time employees	Male	1,766	1,669	1,534	1,546	
	Female	5	6	6	4	
Part-time employees	Male	8	5	9	4	
	Female	0	0	0	0	
Casual employees	Male	5	8	2	4	

Employee demographics (continued)	2020	2019	2018	2017		
Female representation						
All manager positions and above		34.3%	-	-	_	
Junior manager positions		35.8%	31.3%	31.4%	32.7%	
Senior managers and above		32.2%	32.7%	32.1%	26.0%	
Revenue-generating positions		31.9%	-	-	-	
STEM-related positions		26.3%	-	-	-	
Leadership roles <sup>16</sup> (senior managers and abo	ove)					
Female		32.2%	32.7%	32.1%	26.0%	
Male		67.8%	67.3%	67.9%	74.0%	
Self-identified minorities		8.6%	4.4%	4.8%	0.7%	
Executive team						
Members		8	8	8	8	
Female		37.5%	37.5%	25.0%	12.5%	
Male		62.5%	62.5%	75.0%	87.5%	
Self-identified minorities		12.5%	0%	0%	0%	
Self-identification of employees working in t	he United States <sup>17</sup>					
Percentage of employees working in the United S	tates	80.3%	-	-	-	
	Asian	1.5%	-	_	_	
	Black or African American	2.1%	-	-	-	
Share of racial, ethic, and indigenous self-	Hispanic	4.7%	-	-	-	
identifications	Caucasian	62.5%	-	-	-	
	Indigenous or Native	1.1%	-	-	-	
	Other	28.2%	-	-	-	

<sup>&</sup>lt;sup>16</sup> Leadership roles refer to employees in the following job levels; executive, senior vice president, vice president, president, director, and senior manager.

<sup>&</sup>lt;sup>17</sup> Self-identification declarations are voluntary in Canada.

Employee demographics (co	Employee demographics (continued)			2019	2018	2017	
Employee pay ratios							
Pay ratio of CEO total compensation to median employee total compensation		45.17	-	-	-		
Pay ratio (highest base salary to median)		9.50	-	-	-		
Pay ratio (highest base salary to	o median)	United States	3.62	-	-	-	
Salary growth ratio (highest base salary to median)		Canada	0.73	-	-	-	
		United States	0.61	-	-	-	
Employee compensation by g	gender and level						
Equal pay ratio		utive (base pay only)	0.85	-	_	-	
		ve (base pay + other)	0.61	-	_	-	
	All managers and a	bove (base pay only)	0.92	-	-	-	
(female/male) by level	All managers and abov		0.91	-	_	-	
	Non-mana	igers (base pay only)	0.75	-	-	-	
		Office	0.77	0.77	0.73	0.71	
Equal pay ratio (female/male)	by function	Field	0.89	0.76	0.80	0.81	
		Canada	0.88	0.77	0.75	0.76	
Equal pay ratio (female/male) I	by region	United States	0.8	0.78	0.75	0.73	
Women in top 10% of salaries			28.7%	29.7%	26.8%	24.3%	
Ratios of entry level wage to I	ocal minimum wage (by	region and gender)					
		Female	1.76	1.67	1.65	1.99	
Canada		Male	1.46	1.62	1.92	2.03	
		Female	1.26	.190	1.97	1.96	
United States		Male	2.52	2.47	2.52	2.43	

Employee attraction and retention		2020	2019	2018	2017	
Hiring rates						
Percentage of open positions filled by internal candidate	S	20.0%	20.0%	-	-	
Total number of employee hires		458	320	274	274	
	< 30 years	0.32	0.31	0.28	0.20	
Employees hired by age	30-50 years	0.49	0.54	0.50	0.55	
	> 50 years	0.19	0.15	0.23	0.24	
	Female	0.39	0.38	0.38	0.41	
Employees hired by gender	Male	0.61	0.62	0.62	0.59	
Freelowaaa birad by ragion	Canada	0.32	0.30	0.24	0.28	
Employees hired by region	United States	0.68	0.70	0.76	0.72	
Turnover rates						
Volunteer employee turnover rate		5.3%	7.0%	-	-	
Total employee turnover rate		7.4%	9.7%	11.0%	11.4%	
	< 30 years	11.9%	24.6%	9.2%	6.3%	
Employee turnover rate by age	30-50 years	39.7%	39.9%	34.0%	42.4%	
	> 50 years	48.5%	35.5%	56.8%	51.4%	
	Female	34.5%	40.9%	30.0%	35.3%	
Employee turnover rate by gender	Male	65.5%	59.1%	70.0%	64.7%	
	Canada	13.9%	18.5%	18.8%	20.0%	
Employee turnover rate by region	United States	86.1%	81.5%	81.2%	80.0%	

Employee attraction and retention (continued)		2020	2019	2018	2017
Parental leave					
	Female	842	773	704	680
Employees entitled to parental leave	Male	1,720	1,663	1,529	1,530
	Female	13	6	14	4
Employees that took parental leave	Male	4	4	5	4
	Female	7	3	8	4
Employees that took parental leave and returned	Male	4	2	5	4
	Female	0.54	0.50	0.57	1.00
Return to work rate	Male	1.00	0.50	1.00	1.00
	Female	6	3	6	2
Employees that took parental leave and were retained	Male	4	2	5	3
Developed the second section sector	Female	0.46	0.50	0.43	0.50
Parental leave retention rate	Male	1.00	0.50	1.00	0.75
Defined benefit plan					
Salary contributed by employee/employer	Employee	0%	0%	0%	0%
	Employer	4-8%	4-8%	4-8%	4-8%
Level of participation in retirement plans for eligible employee	S	100%	100%	100%	100%
		- Plan's liabilities are r	met by organization's g	general resources	
Defined benefits plan and other retirement plans: - Separate fund exists to pay for the plan's pension liabiliti		pension liabilities			
		- Scheme's liabilities o	are 100% covered, estir	mated on actuarial b	asis calculated annually
Employee engagement					
Employee engagement score		72%	68%	70%	67%

Employee engagement score	73%	68%	70%	62%	
Employee response rate	88%	87%	89%	86%	

Learning and development		2020	2019	2018	2017
Training					
	Female	13.6	12.3	-	-
Average training hours by gender	Male	14.6	15.0	-	
	Senior managers and above	13.5	26.5	-	-
Average training hours by level	Junior managers	17.3	18.5	-	-
	Office	13.1	13.5	-	-
Average training hours by job function	Field	17.8	15.8	-	-
	Average training hours per employee	14.3	15.0	-	-
Average amount spent per emplo	oyee on training (\$USD per employee)	1,361	938	-	-
Amount invested in employee training (\$US	D millions) <sup>18</sup>	2.1	2.8	-	-
Performance reviews					
Percentage of employees who received pe	rformance review	100%	100%	100%	100%
Discrimination Incidents					
Number of incidents of discrimination		8	-	-	-
Number of incidents reviewed by Algonquir	1	8	-	-	-
Number of incidents no longer subject to a	ction	8	-	-	-
		Recommendations in r	osponso to the incide	ents included addition	alworkplaco

Remediation plans implemented and/or being implemented

Recommendations in response to the incidents included additional workplace

civility training, mediation sessions, coaching and workplace assessments. All

actions that were recommended were completed.

<sup>&</sup>lt;sup>18</sup> Investments in employee training only include hard costs (costs directly related to the development and administration of training initiatives).

Governance and policy		2020	2019	2018	2017	
Board of directors						
Experience and background						
Independent directors		8	7	7	7	
Average tenure		5.8	8.2	6.8	5.8	
Directors with utility/energy experience		8	8	6	6	
Directors with governance and risk management expe	erience	8	8	8	7	
Directors with senior executive experience		6	6	6	6	
	Total Board members	9	9	9	9	
Demographics						
Ducconder	Female	33%	33%	33%	33%	
By gender	Male	67%	67%	67%	67%	
	< 30 years	0%	0%	0%	0%	
By age	30-50 years	0%	0%	0%	0%	
	> 50 years	100%	100%	100%	100%	
Political influence						
Political spending (\$USD)						
Amount spent on lobbying		705,000	511,200	234,145	175,588	
Amount spent on local, regional, national campaigns		13,500	20,500	-	-	
Amount spent on trade associations		807,397	762,441	697,186	710,149	

Governance and policy (continued)		2020	2019	2018	2017
Compliance					
Indigenous relations					
Incidents of violations involving rights of indigenous peoples		0	0	-	-
Human rights					
Operations subject to human rights reviews & impact assessments		100%	100%	-	-
Anti-corruption					
Operations assessed for corruption related risks (government relations, of interest, and foreign interests)	conflicts	100%	100%	-	-
En Anti-corruption communications & policy training	nployees	100%	100%	100%	-
And-conteption communications & policy training	Directors	100%	100%	100%	-
Contractors who have received anti-corruption communications		100%	100%	100%	-
Incidents of corruption and actions taken		0	0	-	-
Employees who completed annual Code of Business Conduct & Ethics t	raining	100%	99.7%	-	-
Number of times Ethics Reporting Line was used		10	5	-	-
Number of times Ombudsperson was contacted		9	12	-	-
Anti-competitive					
Legal actions for anti-competitive behavior, anti-trust, and monopoly pr	ractices	119	0	-	-
Social and economic compliance					
Total monetary value of significant fines (\$USD millions) <sup>20</sup>		1.0	0	_	-
Number of non-monetary sanctions		0	0	-	-

<sup>&</sup>lt;sup>19</sup> The National Economic Prosecutor's Office in Chile opened an investigation into unregulated businesses operated by any Chilean water utility, examining whether there has been any price manipulation. This case is still under investigation.

<sup>&</sup>lt;sup>20</sup> On January 5, 2021, FERC issued a public order approving a stipulation and consent agreement between FERC's Office of Enforcement and Algonquin Power Windsor Locks LLC, which included a civil penalty of \$1 million (and a disgorgement amount of \$1,119,073.15).

Environment <sup>21</sup>	2020	2019	2018	2017	
Greenhouse gas (GHG) emissions (Mt CO <sub>2</sub> e) <sup>22 23 24 25 26</sup>	2020	2013	2010	2017	
Scope I emissions					
Power generation - thermal <sup>27</sup>	1,981,730	2,649,076	2,742,513	3,084,242	
Power generation - hydroelectric	101	63	121	118	
Power generation - solar	44	34	87	0	
Power generation - wind	376	159	145	1	
Utilities - electric, gas, and water/wastewater	151,277	100,644	95,030	94,849	
Total Scope 1 emissions	2,133,528	2,749,976	2,837,896	3,179,210	
Owned-vehicle emissions	14,271	10,899	-	-	
SF <sub>6</sub> emissions (Mt CO <sub>2</sub> e)	904	995	-	-	
Scope 2 emissions					
Power generation – thermal <sup>27</sup>	2,528	422	411	705	
Power generation - hydroelectric	139	423	616	631	
Power generation - solar	596	540	193	129	
Power generation - wind	910	953	1,049	1,041	
Utilities - electric, gas, and water/wastewater	46,074	40,492	40,565	38,601	
Total Scope 2 emissions	50,247	42,830	42,834	41,107	
Scope 1 and Scope 2 emissions					
Total Scope 1 + 2 emissions	2,183,775 <sup>28</sup>	2,792,806	2,880,730	3,220,317	
Total emissions from power generation	1,986,424	2,651,670	2,745,135	3,086,867	
Power generation GHG emission intensity (Mt CO2e/MWh)	0.2091	0.2798	0.2814	0.3291	
Algonquin's GHG emission intensity (Mt CO2e/\$USD revenue)	0.0013	0.0017	0.0017	0.0021	

<sup>21</sup> All Environment metrics (excluding biodiversity) include 2020 acquisitions of ESSAL (Chile) and Ascendant (Bermuda).

<sup>22</sup> Scope 1 and 2 emissions have been verified by a 3<sup>rd</sup> party. Please see 2020 GHG Verification Report on Algonquin's website.

 $^{23}$  Greenhouse gases included in calculations: CO2, CH4, N2O, and SF6. 2017 and 2018 do not include SF6.

<sup>24</sup> Emissions are calculated using activity data. Emission factors sourced from Greenhouse Gas Inventories (USEPA 2020) and Canadian National Inventory Report (NIR).

 $^{\rm 25}\,{\rm GHG}$  emissions are calculated through an operational-control approach.

<sup>26</sup> Base year identification: 2017. Comprehensive base year recalculation expected to be performed in 2021 calendar year disclosure.

<sup>27</sup> Includes emissions from open and combined-cycle natural gas-fired generation facilities, coal-fired generation facilities, and diesel and fuel oil-fired generation facilities.

<sup>28</sup> 2020 Scope 1 and 2 emissions represent a reduction of over 1 million metric tons of CO<sub>2</sub>e, achieving Algonquin's 2023 GHG reduction target.

Greenhouse gas (GHG) emissions (Mt CO2e) (continued)		2020	2019	2018	2017
Scope 3 emissions					
	Purchased goods and services <sup>29</sup>	54,970	-	-	-
	Capital goods <sup>30</sup>	170,544	-	-	-
	Fuel production and extraction	371,413	373,872	-	-
	Generation of distributed electricity	353,434	-	-	-
Upstream	Production & transmission of distributed natural gas	633,579	-	-	-
	T&D losses for purchased grid electricity	1,710	1,369	-	-
	Transportation and distribution <sup>31</sup>	0	5,897	-	-
	Business travel	3,664	-	-	-
	Employee commuting	2,936 <sup>32</sup>	7,628	-	-
	Natural gas combustion	3,392,132	1,906,237	-	-
Downstream	Investments <sup>33</sup>	2,108,307	127,618	-	-
Other emissions fro	om electricity generation (Mt)				
NO <sub>x</sub> emissions		493	1,162	1,274	1,360
SO <sub>x</sub> emissions		10	734	753	918
Mercury emissions		0.00003	0.0008	0	0
Particulate matter e	emissions	100	139	167	171
Lead emissions		0.0001	0.0001	0	0
Persistent organic p	pollutants	0	0	-	-
Volatile organic cor	npounds	84	93	-	-
Hazardous air pollut	tants	5	6	-	-
Ozone-depleting su	ibstances	0	0	-	-
Coal Combustion F	Residuals (CCR)				
Percentage of CCRs	s recovered	0% <sup>34</sup>	45.6%	45.8%	42.6%

<sup>29</sup> Scope 3 purchased goods and services reflect emissions from engineering and construction services.

<sup>30</sup> Scope 3 capital goods reflect emissions from manufactured equipment.

<sup>31</sup> Scope 3 transportation and distribution reflects emissions from freight shipments of coal to Algonquin's Asbury facility (which was retired in 2020).

<sup>32</sup> Scope 3 employee commuting emissions reduced as approximately 65% of employees were working from home due to COVID-19.

<sup>33</sup> Scope 3 investment emissions are from a 7.52% and 12% ownership in Plum Point and latan coal power plants respectively, and a 44.2% stake in Atlantica Sustainable Infrastructure

PLC. 2019 Scope 3 emissions from investments do not include Atlantica Sustainable Infrastructure PLC.

<sup>34</sup> Retirement of Asbury Coal Facility removed CCR recovery obligations in 2020.

Energy consumption and generation		2020	2019	2018	2017	
Internal energy consumption (N	IWh)					
	Gasoline/Petrol	17,369	24,889	-	-	
	Diesel	48,282	28,331	-	-	
	LPG	5,246	6,090	-	-	
Non-renewable sources	Coal	0	2,758,931	-	-	
	Natural gas	10,583,263	9,469,790	-	-	
	Fuel oil	164,138	42,717	-	-	
Electricity consumption		91,954	70,805	-	-	
	Total internal energy consumption	10,910,252	12,401,553	-	-	
Electricity sold		9,499,073	9,477,091	-	-	
	MWh consumed / MWh generated <sup>35</sup>	1.13	1.29	-	-	
Energy intensity ratios	MWh consumed / \$ revenue <sup>36</sup>	0.007	0.009	-	-	
	MWh consumed / customer connection <sup>37</sup>	11.66	14.54	-	-	

<sup>&</sup>lt;sup>35</sup> MWh consumed and MWh generated applies only to generation assets (regulated and unregulated)

 $<sup>^{\</sup>rm 36}\,\rm MWh$  consumed and \$ revenue applies to all Algonquin operations

<sup>&</sup>lt;sup>37</sup> MWh consumed and customer connection applies to Algonquin's regulated utilities (with 2020 acquisitions pro-rated for operational months)

Energy consumption and generation (continued)		2020	2019	2018	2017	
Generation capacity						
	Coal	0	213	213	213	
	Natural gas	1,496	1,496	1,496	1,496	
	Diesel <sup>39</sup>	140	0	0	0	
Nameplate capacity of generation assets by source (MW) $^{ m 38}$	Hydroelectric	134	134	134	134	
	Solar	258	230	165	90	
	Wind	1,302	1,101	1,101	1,026	
Total generatio	on capacity (MW)	3,329	3,173	3,108	2,958	
	Coal	0%	7%	7%	7%	
	Natural gas	45%	47%	48%	51%	
	Diesel <sup>39</sup>	4%	0%	0%	0%	
Energy capacity mix (%)	Hydroelectric	4%	4%	4%	5%	
	Solar	8%	7%	5%	3%	
	Wind	39%	35%	35%	35%	
Total renewable genera	tion capacity (%)	51%	46%	45%	42%	

<sup>&</sup>lt;sup>38</sup> MW capacity is based on installed generator nameplate capacity.

<sup>&</sup>lt;sup>39</sup> Acquisition of Ascendant introduced 140MW of diesel-powered generation.

Water withdrawal (ML)         Surface water         9,545         -         -         -           Water withdrawal by source         Ground water         79,486         -         -         -           Water withdrawal by source         Thirdr party water         9,599         -         -         -           Other source         104         -         -         -         -           Water withdrawal from water stressed regions by source         Surface water         2,081         -         -         -           Water withdrawal from water stressed regions by source         Oround water         11,754         -         -         -           Water discharge (ML)         Uther source         11,874         -         -         -         -           Water discharge by source         Surface water         12,867         -         -         -         -           Water discharge by source         Surface water         12,867         -         -         -         -           Water discharge in water stressed regions by source         Surface water         12,867         -         -         -           Water discharge in water stressed regions by source         Ground water         12,804         -         -         - <t< th=""><th>Water and effluents<sup>40</sup></th><th></th><th>2020</th><th>2019</th><th>2018</th><th>2017</th></t<>	Water and effluents <sup>40</sup>		2020	2019	2018	2017
Water withdrawal by sourceGround water79,486Third-party water9,599Other source184 <td< td=""><td>Water withdrawal (ML)</td><td></td><td></td><td></td><td></td><td></td></td<>	Water withdrawal (ML)					
Water withdrawal by source         Third-party water         9,599         -         -         -           Other source         164         -         -         -         -           Total water withdrawal         98,795         -         -         -         -           Water withdrawal from water stressed regions by source         Ground water         11/754         -         -         -           Ground water         11/754         -         -         -         -         -           Water withdrawal from water stressed regions by source         Ground water         11/754         -         -         -         -           Water discharge (ML)         Third-party water         9,537         -         -         -         -           Water discharge by source         Surface water         12,967         -         -         -         -           Water discharge by source         Ground water         350         -         -         -         -         -           Water discharge in water stressed regions by source         Ground water         60,005         -         -         -         -           Water discharge in water stressed regions         Surface water         0.005         -         -		Surface water	9,545	-	-	-
Third-party water         9,89         -         -         -           Other source         164         -         -         -           Total water withdrawal         98,79         -         -         -           Water withdrawal from water stressed regions by source         Ground water         11,754         -         -         -           Water withdrawal from water stressed regions by source         Ground water         9,537         -         -         -           Water discharge (ML)         046         -         -         -         -         -           Water discharge by source         Surface water         112,987         -         -         -         -           Water discharge by source         Surface water         7,850         -         -         -         -           Water discharge by source         Surface water         7,850         -         -         -         -           Water discharge in water stressed regions by source         Ground water         7,850         -         -         -         -           Water discharge in water stressed regions by source         Ground water         62,188         -         -         -         -           Water consumption (ML)		Ground water	79,486	-	-	-
Total water withdrawal98,795Surface water Ground water2,861Water withdrawal from water stressed regions by sourceGround water Third-party water11,754Water discharge (ML)0164Water discharge by sourceSurface water Ground water12,967Water discharge by sourceSurface water Ground water350Water discharge by sourceSurface water Sacwater7,806Total water discharge26,188Water discharge in water stressed regions by sourceSurface water Ground water824Water consumption (ML)Surface water Third-party water25,865Water consumption Total water consumption in water stressed regions25,865Water consumption Total water consumption in water stressed regions23,362Water utility energy usageWater utilities (MWh)73,13057,553Water utilities (MWh)83,31363,120	water withdrawal by source	Third-party water	9,599	-	-	-
Water withdrawal from water stressed regions by source         Surface water         2,861         -         -           Ground water         11,754         -         -         -           Third-party water         9,337         -         -         -           Water discharge (ML)         164         -         -         -           Water discharge by source         Surface water         12,967         -         -         -           Water discharge by source         Surface water         7,806         -         -         -           Water discharge by source         Ground water         350         -         -         -           Surface water         7,806         -         -         -         -         -           Third-party water         5,064         -         -         -         -         -           Water discharge in water stressed regions by source         Ground water         824         -         -         -         -           Total water onsumption (ML)         Surface water         824         -         -         -         -           Total water consumption number stressed regions         Ground water         824         -         -         -         - <td></td> <td>Other source</td> <td>164</td> <td>-</td> <td>-</td> <td>-</td>		Other source	164	-	-	-
Mater withdrawal from water stressed regions by sourceGround water Third-party water Other source11,754Water discharge (ML)164Water discharge by sourceSurface water12,967Ground water350Burder discharge by sourceGround water350Third-party water5,064Third-party water5,064Mater discharge in water stressed regions by sourceGround water824Water discharge in water stressed regions by sourceGround water0.005Mater discharge in water stressed regions by sourceGround water0.005Total water consumptionGround water0.005Total water consumption in water stressed regions25,665Total water consumption in water stressed regions20,362Water supplied to customers (ML)73,10057,553Kater supplied to customers (ML)81,3163,120	Тс	otal water withdrawal	98,795	-	-	-
Water withdrawal from water stressed regions by source         Third-party water         9,537         -         -           Water discharge (ML)         164         -         -         -           Water discharge by source         Surface water         12,967         -         -         -           Water discharge by source         Surface water         12,967         -         -         -           Ground water         350         -         -         -         -           Mater discharge by source         Seawater         7,866         -         -         -           Total water discharge         Surface water         5,064         -         -         -           Mater discharge in water stressed regions by source         Ground water         5,064         -         -         -           Water discharge in water stressed regions by source         Ground water         0,005         -         -         -           Water consumption full         Surface water         459         -         -         -         -           Total water consumption in water stressed regions         25,865         -         -         -         -           Water supplied to customers (ML)         Surface water         20,362		Surface water	2,861	-	-	-
Third-party water         9,537         -         -         -           Other source         164         -         -         -           Water discharge (ML)         500         -         -         -           Water discharge by source         Surface water         12,967         -         -         -           Ground water         350         -         -         -         -         -           Water discharge by source         Seawater         7,806         -         -         -         -           Third-party water         5,064         -         -         -         -         -         -           Water discharge inwater stressed regions by source         Ground water         620,482         -         -         -         -           Water consumption (ML)         Strade water         629         -         -         -         -           Vater consumption in water stressed regions         Ground water         0.005         -         -         -         -           Water consumption         Strade water         0.005         -         -         -         -           Total water consumption in water stressed regions         25,665         -         - <td></td> <td>Ground water</td> <td>11,754</td> <td>-</td> <td>-</td> <td>-</td>		Ground water	11,754	-	-	-
Water discharge (ML)         Surface water         12,967         -         -         -           Water discharge by source         Ground water         350         -         -         -           Beawater         7,806         -         -         -         -           Third-party water         5,064         -         -         -           Third-party water         6,064         -         -         -           Water discharge in water stressed regions by source         Ground water         824         -         -         -           Water discharge in water stressed regions by source         Ground water         824         -         -         -           Vater consumption (ML)         Ground water         0.005         -         -         -           Total water consumption in water stressed regions         Ground water         459         -         -         -           Vater consumption in water stressed regions         25,666         -         -         -         -           Water ubility energy usage         20,362         -         -         -         -           Water supplied to customers (ML)         S13,30         57,553         -         -         -	water withdrawal from water stressed regions by source	Third-party water	9,537	-	-	-
Surface water12,967Ground water350Seawater7,806Third-party water5,064Total water discharge26,188Water discharge in water stressed regions by sourceGround water824Third-party water824Water discharge in water stressed regions by sourceGround water0.005Third-party water459Water consumption (ML)25,665Vater Utility energy usage20,362Water supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120		Other source	164	-	-	-
Arder discharge by sourceGround water350Seawater7,806Third-party water5,064Total water discharge26,188Water discharge in water stressed regions by sourceGround water0.005Mater discharge in water stressed regions by sourceGround water0.005Third-party water459 <td>Water discharge (ML)</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Water discharge (ML)					
Water discharge by sourceSeawater7,806Third-party water5,064Total water discharge26,188Water discharge in water stressed regions by sourceGround water824Water discharge in water stressed regions by sourceGround water0.005Water consumption (ML)Third-party water459 <t< td=""><td></td><td>Surface water</td><td>12,967</td><td>_</td><td>_</td><td>_</td></t<>		Surface water	12,967	_	_	_
Securcities         7,806         -         -         -           Third-party water         5,064         -         -         -           Total water discharge         26,188         -         -         -           Water discharge in water stressed regions by source         Ground water         624         -         -         -           Water discharge in water stressed regions by source         Ground water         0.005         -         -         -           Third-party water         459         -         -         -         -         -           Water consumption (ML)         25,665         -         -         -         -         -           Total water consumption in water stressed regions         20,362         -         -         -         -           Water Utility energy usage         Water supplied to customers (ML)         73,130         57,553         -         -         -           Energy used by water utilities (MWh)         81,313         63,120         -         -         -		Ground water	350	-	-	-
Total water discharge26,188Surface water824Water discharge in water stressed regions by sourceGround water0.005Third-party water459Water consumption (ML)25,665Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120	Water discharge by source	Seawater	7,806	-	-	-
Surface water824Water discharge in water stressed regions by sourceGround water0.005Third-party water459Water consumption (ML)25,665Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120		Third-party water	5,064	-	-	-
Water discharge in water stressed regions by sourceGround water0.005Third-party water459Water consumption (ML)25,665Total water consumption in water stressed regions20,362Water Utility energy usage<	ſ	otal water discharge	26,188	-	-	-
Third-party water459Water consumption (ML)Total water consumption25,665Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120		Surface water	824	-	-	-
Water consumption (ML)Total water consumption25,665Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120	Water discharge in water stressed regions by source	Ground water	0.005	-	-	-
Total water consumption225,665Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120		Third-party water	459	-	-	-
Total water consumption in water stressed regions20,362Water Utility energy usageWater supplied to customers (ML)73,13057,553Energy used by water utilities (MWh)81,31363,120	Water consumption (ML)					
Water Utility energy usageWater supplied to customers (ML)Energy used by water utilities (MWh)81,31363,120	Total water consumption		25,665	_	-	-
Water supplied to customers (ML)         73,130         57,553         -         -           Energy used by water utilities (MWh)         81,313         63,120         -         -	Total water consumption in water stressed regions		20,362	-	-	-
Water supplied to customers (ML)         73,130         57,553         -         -           Energy used by water utilities (MWh)         81,313         63,120         -         -	Water Utility energy usage					
Energy used by water utilities (MWh) 81,313 63,120	Water supplied to customers (ML)		73,130	57,553	-	-
Energy intensity of water supply (MWh/ML) 1.10			81,313	63,120	-	-
	Energy intensity of water supply (MWh/ML)		1.11	1.10	-	-

<sup>&</sup>lt;sup>40</sup> 2019 water and effluent data has been removed due to methodology improvements in 2020. Algonquin believes that the 2020 data more appropriately reflects its baseline water activity.

Waste <sup>41</sup>		2020	2019	2018	2017
Water generation (Mt)					
	Hazardous waste	20,797	-	-	-
Waste generated	Non-hazardous waste	312,827	_	_	-
	Total waste generated	333,624	-	_	-
Waste diverted (Mt)					
	Reuse	2	-	_	-
Hazardous waste diverted by recovery ty	pe (offsite) Recycling	9,678	-	-	-
	Other	0	-	-	-
	Total hazardous waste diverted	9,680	-	-	-
	Reuse	1,689	_	-	-
Non-hazardous waste diverted by recove	ery type (offsite) Recycling	221,672	-	-	-
	Other	0	-	-	-
	Total non-hazardous waste diverted	223,362	-	-	-
Waste directed to disposal (Mt)					
	Incineration with energy recovery	23	-	-	-
Hazardous waste disposed by disposal	Incineration without energy recovery	49	-	-	-
operation (offsite)	Landfilling	10,754	-	-	-
	Other	292	-	-	-
	Total hazardous waste disposed	11,117	-	-	-
	Incineration with energy recovery	549			-
Non-hazardous waste disposed by	Incineration without energy recovery	0	_	_	-
disposal operation (offsite)	Landfilling	77,754	-	-	-
	Other	11,162	-	-	-
	Total non-hazardous waste disposed	89,465	_	_	-

<sup>&</sup>lt;sup>41</sup> Waste generation, diversion and disposal data does not include waste generated from offsite contractor-led capital projects for our regulated utilities

Biodiversity		2020	2019	2018	2017
Species impact					
Land developed for pollinators	Acres	32.5	25.1	20.0	-
	Square feet	47,542	26,800	2,000	-
	Critically endangered	2	0	-	-
	Endangered	52	11	-	-
IUCN Red List species and national conservation list	Vulnerable	13	8	-	-
species with habitats in areas affected by operations <sup>42</sup>	Near threatened	2	7	-	-
	Least concern	0	0	-	-
Fleet and compliance					
Vehicle fleet using low emission fuel		44.9%	_	_	-
Number of CNG capable vehicles		279	266	-	-
Volume of CNG gas gallon equivalent used (GGE)		52,700	50,210	-	-
EV chargers installed for employee vehicles		97	-	-	-
Percentage of employees with access to electric vehicle charging at office		51%	-	-	-
Compliance with environmental laws and regulation	าร				
Number incidents of non-compliance with discharge limits		10	_	_	-
Number of violations with environmental laws and regulations		7	-	_	-
Monetary value of environmental fines (\$USD)		674,830	-	_	-
Environmental liability accrued at year end		0	-	-	-

<sup>&</sup>lt;sup>42</sup> Disclosures aligned with GRI304 include Algonquin's utilities based out of Arkansas, California, Kansas, Missouri, Nevada, and Oklahoma. Integration for Algonquin's remaining service territories is targeted for 2022. 2019 values represent Algonquin's utilities based out of Arkansas, Kansas, Missouri, and Oklahoma.

#### Glossary

Measurements	S	
CO2e	Carbon dioxide equivalent	
GGE	Gasoline gallon equivalent	
GWh	Gigawatt hours	
km	Kilometer	
ML	Megaliter	
Mt	Metric ton	
MW	Megawatt	
MWh	Megawatt hours	
PJ	Petajoule	
USD	United States dollar	

### Abbreviations

Abbroviaciónio	
CAIDI	Customer average interruption duration index (in minutes)
CCR	Coal combustion residual
EHS	Environment, health, and safety
EVD	Economic value distributed
EVG	Economic value generated
FERC	Federal Energy Regulatory Commission
GHG	Greenhouse gas
LTIR	Lost time injury rate (per 200,000 hours)
NMRR	Near miss reporting rate
NOx	Nitrous oxide
RIR	Recordable injury rate (per 200,000 hours)
SAIDI	System average interruption duration index (in minutes)
SAIFI	System average interruption frequency index (rate)
SOx	Sulfur oxides

## Stay connected!



Greater Toronto Headquarters: 354 Davis Road Oakville, Ontario L6J 2X1



905-465-4500



905-465-4514



AQN\_Utilities



www.linkedin.com/company/algonquin-power-&-utilities-corp



www.AlgonquinPowerandUtilities.com

## Algonquin

